HelioNext

Built and implemented transparent, results-driven system in 6 months

Type of Organization	Location	Size of Organization	Engagement Period
Physician Group	Florida, USA	11-50 Employees	2 Years

The Challenge

Number of patients attended by each physician daily

Number of claims billed to insurance companies daily

Cheques/Payments coming in daily

Claims that were denied and the reason behind denial

Identifying which major payers were denied claims and for what reason

Major denial reasons that could be sorted to improve overall collections

HelioNext Solution

Introduced Intelligent Dashboards that could be accessed anytime, anywhere with real-time information and numbers

Created relevant reports from where data was gathered

Introduced customized dashboards based on mutual agreement

Results

Access to information from Business Intelligence dashboards made the following possible:

Identification of performance deviations via historical trend analysis

Instant notification of any denial uptick

Identification of opportunities to improve physician productivity and profitability

Monitoring payer mix fluctuations and accounts receivable ageing

In addition, the following were easily trackable:

Accounts Receivable Summary

Denial Summary

Charge Summary

Payment Summary

Adjustment Summary